

## MANUFACTURER'S WARRANTY CERTIFICATE

This international manufacturer's warranty (**Warranty**) is offered by Free2Move eSolutions S.p.A. (**Free2Move eSolutions**) as producer to all final purchasers of easyWallbox.

Free2Move eSolutions guarantees the final consumer that easyWallbox is:

- (i) without design, material and processing defects;
  - (ii) of satisfactory commercial quality;
- and
- (iii) complies with its intended use

for a period of 24 months from the date of delivery (**Guarantee Period**).

As a result, Free2Move eSolutions will repair or replace defective products free of charge for the final consumer, including delivery charges, during the Guarantee Period.

The Warranty does not cover defects arising from:

- failure to comply with the **User Manual**;
- normal wear and tear;
- improper use of the device, i.e. the use of the easyWallbox outside its field of application, as described in the technical specifications in the User Manual;
- the repair, replacement or modification of any element of easyWallbox not performed by Free2Move eSolutions or qualified assistance centres.

To make use of this manufacturer's warranty just:

- contact the Customer Support number on the website <https://easywallbox.eu/en/support/> within the Guarantee Period and give the identification data of the product acquired shown on the label (Serial Number and Part Number), the defects found and the proof of purchase;
- and, then
- send the product concerned in the use of the warranty to Free2Move eSolutions following the instructions supplied by easyWallbox Customer Support.

After checking whether the Warranty applies to the products received, Free2Move eSolutions will make an assessment and repair or replace the easyWallbox within an appropriate time.

Where the Warranty is not applicable, Free2Move eSolutions will advise the requesters promptly.

The Warranty is given irrespective of the country where the product was bought and is transferred to the new proprietor in the event of sale.

**The Warranty does not modify the consumer's mandatory rights pursuant to applicable national regulations, in detail, on the legal guarantee of compliance, and arising from the rules on manufacturer's liability.**

The manufacturer's warranty offered by Free2Move eSolutions is additional to, and does not replace, the warranty set out by the applicable legislation.